

# INCIDENT RESPONSE RETAINER

## BENEFITS

Guaranteed response times in the event of an incident

Immediate access to TBG incident response personnel

Detailed reporting on threats identified in your environment

Tabletop exercises to improve your overall response capabilities

Expert forensic services and proven leadership in incident management



In utopia a cyber incident would never happen..... but none of us live in utopia.

## Be prepared for a cybersecurity incident

In a typical security incident, most organizations waste precious time trying to locate a firm that has the experience, expertise and available resources to assist with containing and remediating your security incident. Even if you do get lucky and find such a firm, you'll waste even more valuable time bringing the new firm up to speed on your environment. Meanwhile the bad actors are getting deeper and deeper into your organization either extracting the crown jewels or laying the groundwork for future attacks.

*Sooner or later you are going to get hacked – if it hasn't already happened. You cannot control the enterprise network nor can you control hackers. The only way to control the situation is to accept that you have no control, and be prepared for attacks to hit, and to minimize the damage.*

## THE TBG DIFFERENCE

TBG Security has been a trusted advisor to organizations for over 115 years experienced in dealing with advanced threat actors from around the world. We've helped numerous organizations during the most critical times after a security breach and our services have helped to improve their detection, response and containment capabilities.

## ARE YOU PREPARED?

*Following a cyber attack on critical infrastructure, emotions run high and the clock starts ticking. Suddenly what appears to be a well-structured incident response (IR) plan on paper can turn into a confusing “storming session” around who owns what.*

*Rather than identifying, analyzing and eradicating the threat, organizations can easily become entangled in processes hindering response time and further endangering operations.*

*“If you think technology can solve your security problems, then you don’t understand the problems and you don’t understand technology.”*

*-Bruce Sshneier*



Incident response is an organized approach to addressing and managing the aftermath of a security breach or cyberattack, also known as an IT incident, computer incident, or security incident. – Whatis.com

## HOW IT WORKS

**Preparation** - TBG works closely with your team to gain a thorough understanding of the environment. We will work with key stakeholders in the process to fully verse our team in the technologies in place, along with the processes that exist for handling incidents when they occur. During this engagement TBG will work closely with your team to build incident response plan, and run books that are focused on forensic data collection and chain of custody.

**Notification.** – In the event of a cyber incident, you will make a request for assistance by either email, our support portal or phone.

**Analysis & Leadership** – TBG can be called on during an active incident as a subject matter expert to help guide and advise the IR team during containment, eradication and recovery. TBG is you trusted partner during an incident and will be there to help lead your team thru the incident as needed.

**Forensic Activity** – TBG is ready and able to aid in forensic investigations as soon as we’re notified of the incident. The run books we put in place during the Preparation phase will guide the IR customer through the process of proper evidence collection, and chain of custody procedures.

### QUARTERLY TESTING

With our Incident Response plan, unlike other providers, you don’t pay to have us sit on the bench and wait for an event to happen. On a quarterly basis we provide the following services.

**Incident Response Hunt** – During the IR Hunt, TBG consultants will use automated and manual approaches to identify indicators of malicious activities to provide you with an awareness of the overall security posture of your computing environment and indicators your systems have been compromised. During a threat hunt, breach investigators and TBG consultants examine your computing environment, including workstations, laptops, servers, logs and network traffic. Using manual and automated tools, our experts identify threats including those that frequently bypass standard security controls, such as antivirus and intrusion detection tools.

**Tabletop Exercises** – Working with your team, TBG consultants will conduct a simulated real-world situation lead by a TBG facilitator, where your team can interact to events as they unfold in a classroom setting.



## About TBG Security

Where possible, TBG designs and delivers solutions to work in harmony with your existing operations. Fortune® 2000 companies depend on TBG services in areas including:

[Risk Management](#)

[Penetration Testing](#)

[Red Team Services](#)

[Data Breach Protection](#)

[Splunk Managed Services](#)

[CISO On Demand](#)

## How TBG Security can help

- We can assess the effectiveness and efficiency of your current capacity to respond to an incident.
- We can work with you to quickly identify which cybersecurity-related activities critical to your critical business operations.
- We can help you allocate your cybersecurity investments based on your operational priorities.
- We can provide guidance in mapping and prioritising key technologies, making sure they are properly defended from unauthorized access or tampering.
- We can guide you in educating staff and stakeholders, so they fulfill their information security requirements through best practice.



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